

Florida Community Services Corp. of Walton County d/b/a Regional Utilities

ABATEMENT REQUEST FOR POOL FILL

Account # _____

Contact Phone # _____ Service Address: _____

Regional Utilities may abate a portion of a bill for wastewater service. A written request from the account holder must be provided within 90 days following the date of the pool fill. Failure to make a timely request shall be a waiver of the Customer's right to seek abatement. Abatement will be considered under the following conditions:

The water consumption must be associated with a pool fill only and shall not include any water used during construction, due to a leak, irrigation or outdoor cleaning (i.e.; pressure washing) or from any activity in which the consumption may have been a result of customer negligence.

What day(s) was the pool filled? _____

What is the size of the pool? _____

What is the approximate gallons used to fill the pool? _____

Please provide any additional material you would like considered with this request.

IF AN ADJUSTMENT IS APPROVED THE CALCULATION IS AS FOLLOW:

After reviewing all the evidence and facts in the case, Regional Utilities decision shall be an Agency Decision as follows:

The abatement will consist of removing the wastewater portion of a bill no more than 20,000 gallons for residential service and 40,000 gallons for commercial service. No water abatement will be granted for the water used to fill a pool.

THE TERM OF THE ABATEMENT:

For pool fills, Regional Utilities will only consider a maximum of (1) abatement within a single twelve (12) month period for each Premise's served.

I _____ am requesting that Regional Utilities abate the charges based on the information provided and agree to all terms of the abatement policy.

Customer signature

Date

Return to: Regional Utilities 4432 U.S. Highway 98 E, Santa Rosa Beach, FL 32459
Phone # 850-231-5114 Fax # 850-231-4924