

Regional Utilities



operated by
Florida Community Services Corp of Walton County

the REGIONAL quarterly

FALL
2023

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Best Tasting Water

Regional Utilities won the “Best Tasting Water Contest Award” on August 1st at the 2023 Florida Rural Water Association’s Annual Conference held in Championsgate, Florida. Recently Regional Utilities also won the 2023-2024 “Best Tasting Drinking Water for Region IX” of the American Water Works Association – Florida Section.

So, you may be wondering where does this great tasting water comes from? Well, let us tell you! The Regional Utilities’ wellfield is located at the Nokuse Plantation, just north of Freeport. It consists of eleven 16-Inch diameter potable water wells each spaced approximately one mile apart. The wells, which average a well depth of approximately 600-feet, withdraw from the Floridan Aquifer and are permitted through the Northwest Florida Water Management District (NFWFMD) and Florida Department of Environmental Protection (FDEP).

The water quality from these wells is such that the only treatment required is disinfection by chlorine injection. This is kept at a level of 1.0 mg/L, which is a FDEP requirement. For more information about what’s in your drinking water, visit our website at www.regionalutilities.net to view our Annual Drinking Water Quality Report.

Stay tuned to see how we compete at the Annual Great American Water Taste Test held at the Rural Water Rally in Washington D.C. in February 2024.



Dylan Laird; Regional Utilities Project Engineer, Dave Marell; Regional Utilities Wastewater Manager, Patricia Cichon, Florida Rural Water Association President, Ryan Douglass; Regional Utilities Engineering Manager, Rodney Bailey; Regional Utilities Operations Manager.

BILL PAYMENT OPTIONS



866-301-9030

REQUIRES CONVENIENCE FEE OF \$3.45



regionalutilities.net

Toll-Free Access is available to check your balance and pay your bill by MasterCard/Visa/Discover. Our toll free number is 866-301-9030. There is a convenience fee of \$3.45 for credit card payments. We also accept payments via website, ACH or check.

WaterScope Is Here To Help

Customers are loving our new WaterScope program! Have you enrolled? WaterScope is our newest customer support option that provides water customers information such as meter readings, programmable water budget parameters and daily alerts for high reads.

We encourage all water customers to sign up for this free service so you can keep an eye on your water consumption. Don't wait until you receive a high bill. By registering and setting daily alerts for high reads you will be notified by WaterScope if you go above your daily consumption parameters that you set up. Not only will this save you money by finding leaks faster but it can help conserve our most precious resource -water!

Please contact our office at 850-231-5114 if you have any questions or if you need help setting up your account with WaterScope.



What you will need to register on WaterScope

- The Meter Number listed on your water bill
 - Your Account Number, also listed on your water bill
 - An email address to receive notifications
1. Visit www.waterscope.us and click on "Register"
 2. Enter your Meter Number in the "VN ID" field
 3. Enter your Account Number in the "Account ID" field
 4. Click on "Apply"
- An email will be sent to you for password set up. You are now registered and are free to explore and navigate the WaterScope web portal, sign up for Alert Notifications, and track your water consumption in high resolution.
 - Once you are registered, you can also download the free mobile app for Apple or Android phones. Your login credentials for the mobile app will be the same as for the web portal site.

Let's CELEBRATE! Anniversary Milestones:

Regional Utilities is a great place to work! Please share in celebrating the employees' anniversaries at the five-year milestones. Many thanks go out to them for their effort and commitment throughout the years.

- Ryan Douglass | 10 Years of Service
- Larry Webster | 5 Years of Service

We appreciate that the foundation of our success is built on the commitment and dedication of our employees. We are proud to have:

- 13% of our employees work for Regional Utilities for 20 or more years
- An additional 24% of our employees work for 10 or more years

Holiday Schedule

Regional Utilities will be closed on the following days:

November 10
Veterans Day

November 23 & 24
Thanksgiving

December 25 & 26
Christmas

Our office is located at 4432 U.S. Highway 98 East, Santa Rosa Beach, FL 32459. We are open Monday through Friday from 8 a.m. to 4:30 p.m. Our telephone number is (850) 231-5114. This number is also our 24-hour service number where after-hours utility emergencies should be reported.

Our website address is www.regionalutilities.net.

4432 U.S. Highway 98 East
Santa Rosa Beach, FL 32459

Monday - Friday
8 a.m. - 4:30 p.m.

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Office Phone/24-Hour Service
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