

Regional Utilities



operated by
Florida Community Services Corp of Walton County

the REGIONAL quarterly

FALL
2019

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Phase One: 30-Inch Potable Water Transmission Main

Regional Utilities has started a major infrastructure expansion that will insure ample water transmission for our service area. We plan to have Phase One of the 30-Inch Potable Water Transmission Main project finished by December of this year. Once finished, this project will serve as a second water transmission main from the Nokuse Wellfield, north of Freeport, Florida.

The total project length expands 11 miles from the Nokuse Wellfield storage tanks to just north of the Choctawhatchee Bay in the US 331 right-of-way. The line is comprised of 30-inch diameter ductile iron and high-density poly-ethylene pipe. It is being installed using standard direct bury and directional bore methods. The new project will effectively double the physical water capacity of the water system while also providing much needed redundancy.

Regional Utilities will begin working on phase two of this project in December 2019 with a projected completion date of June 2020. Regional Utilities currently has two water transmission mains extending south across the Choctawhatchee Bay. This two phase project will complete the redundant 30-Inch water mains from the Nokuse Wellfield to our distribution system in south Walton.

BILL PAYMENT OPTIONS



866-301-9030
REQUIRES CONVENIENCE FEE OF \$3.45



regionalutilities.net

Toll-Free Access is available to check your balance and pay your bill by MasterCard/Visa/Discover. Our toll free number is 866-301-9030. There is a convenience fee of \$3.45 for credit card payments. We also accept payments on our website, ACH, check or cash which do not have any fees.

Regional Utilities 2019 Master Plan

Regional Utilities recently finalized the 2019 Master Plan. The Master Plan is comprised of historical data about the company and reviews of past and present growth patterns. These growth rates are then analyzed to project future infrastructure needs. The plan also provides mileposts relating to infrastructure and service system needs as well as reviews of water and wastewater treatment plant capacities and needs. The projects associated with the master plan are then scheduled for completion over the next four to five years.

The 2019 Master Plan identified \$85 million worth of capital, renewal and replacement projects that will need to be accomplished between 2019 and 2024. Examples of upcoming projects that have been identified include the 30-Inch Potable Water Transmission Main from Nokuse Wellfield to Jolly Bay Road, the Five Million Gallon Potable Water Storage Tank (East End of Service Area), and the 24-Inch Water Line on US 98 from CR393 to CR30A.

Overall, this plan is integral to Regional Utilities because it serves as an information and planning tool to identify current and future needs, while also providing a logical project-oriented approach to satisfying those needs.



Meet Your Customer Service Representatives

They are the first employees you see when you walk into the Regional Utilities office. Meet (from left to right) Kelley Seals, Amanda Ealum and Carey Lee. Not only do they help customers in the office, but they also answer the various customer service calls. As a Customer Service Representative, it is their job to help identify a customers' needs, research issues and help provide resolutions. They are true multi-taskers and an integral part of the company. Help us recognize these three outstanding ladies for everything they do!

Holiday Schedule

Regional Utilities will be closed on the following days:

Monday, November 11, 2019

Veteran's Day

**Thursday and Friday,
November 28 & 29, 2019**

Thanksgiving Holidays

**Tuesday and Wednesday,
December 24 & 25, 2019**

Christmas Holidays

**For emergencies, please
contact (850) 231-5114.**

Our office is located at 4432 U.S. Highway 98 East, Santa Rosa Beach, FL 32459. We are open Monday through Friday from 8 a.m. to 4:30 p.m. Our telephone number is (850) 231-5114. This number is also our 24-hour service number where after-hours utility emergencies should be reported. Our website address is www.regionalutilities.net.

Please contact our office by phone or email if you need to update your phone number or email address to ensure that you can receive important messages concerning your service.

**4432 U.S. Highway 98 East
Santa Rosa Beach, FL 32459**

**Monday - Friday
8 a.m. - 4:30 p.m.**

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