

Regional Utilities



operated by  
Florida Community Services Corp of Walton County

# the REGIONAL quarterly

WINTER  
2019

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## Satinwood Tank

Introducing Regional Utilities' new Satinwood Tank - a three-million-gallon concrete, ground potable water storage tank. It has a tri-plex pump pressurization building on-site and a 450kW emergency generator. Regional Utilities has installed various landscaping elements consisting of southern magnolia, azaleas, and crate myrtles along the perimeter of the property which is consistent with Chapter 5 of Walton County's Land Development Code. This tank will provide various benefits during peak and normal operations while also increasing localized pressures during peak usage times. The Satinwood Tank provides an additional three million gallons of potable water storage within the Regional Utilities service area.

## Holiday Schedule

Regional Utilities will be closed on the following days:

**Wednesday,**  
**January 1, 2019**  
New Years Day

**Monday,**  
**January 20, 2020**  
Martin Luther King Jr. Day

**Monday,**  
**February 17, 2020**  
President's Day

**For emergencies, please  
contact (850) 231-5114.**

## BILL PAYMENT OPTIONS



**866-301-9030**  
REQUIRES CONVENIENCE FEE OF \$3.45



**regionalutilities.net**

Toll-Free Access is available to check your balance and pay your bill by MasterCard/Visa/Discover. Our toll free number is 866-301-9030. There is a convenience fee of \$3.45 for credit card payments. We also accept payments on our website, ACH, check or cash which do not have any fees.

## Regional Utilities Sponsors the Choctawhatchee Basin Alliance

Regional Utilities is proud to serve as a sponsor for the Choctawhatchee Basin Alliance (CBA) Adopt-A-Waterway program, providing support and necessary funds for the CBA to continue its water quality monitoring efforts throughout the Choctawhatchee Bay, Choctawhatchee River, and Walton County's coastal dune lakes.

The Choctawhatchee Basin Alliance (CBA) of Northwest Florida State College works with the University of Florida's Florida LAKEWATCH program to conduct monthly water quality monitoring of more than 130 stations in throughout the watershed, including Choctawhatchee Bay, Choctawhatchee River, and Walton County's coastal dune lakes. This collaboration allows us to establish baseline water quality data for our local water resources, which can then be used to help identify areas

of poor water conditions, determine the causes of water degradation, and identify solutions to improve water quality throughout the basin.

CBA's water quality monitoring program is conducted by a large group of dedicated citizen scientist volunteers. In the field, a surface- and bottom-level reading of the following parameters are recorded at each station: temperature, dissolved oxygen, pH, salinity, specific conductivity, oxygen saturation, and water clarity. In addition, two water samples are collected which are analyzed by the Florida LAKEWATCH program for nutrient concentration and algae content. Regional Utilities understands the importance of water quality in our area and supports the efforts of the CBA's Adopt-A-Waterway program.

## Angel Tree Donation

Each Friday of 2019, employees paid \$1 to wear jeans to work. This money then goes to the South Walton Fire Department's Angel Tree, which raises money to buy Christmas gifts for well-deserving children in our community. Throughout the year, many employees make additional generous contributions in order to add more to our jean money contribution. Regional Utilities has been doing this for several years and was pleased to present \$900 to the South Walton Fire District for this year's Angel Tree.

If you would like more information about how you can donate to the Angel Tree, please contact the South Walton Fire District, located on Highway 393 in Santa Rosa Beach, Florida, or email one of the contacts below:

**Robbie Lund:** [rlund@swfd.org](mailto:rlund@swfd.org) or **Sammy Sanchez:** [ssanchez@swfd.org](mailto:ssanchez@swfd.org)



**Our office is located at 4432 U.S. Highway 98 East, Santa Rosa Beach, FL 32459. We are open Monday through Friday from 8 a.m. to 4:30 p.m. Our telephone number is (850) 231-5114. This number is also our 24-hour service number where after-hours utility emergencies should be reported. Our website address is [www.regionalutilities.net](http://www.regionalutilities.net).**

**Please contact our office by phone or email if you need to update your phone number or email address to ensure that you can receive important messages concerning your service.**

**4432 U.S. Highway 98 East  
Santa Rosa Beach, FL 32459**

**Monday - Friday  
8 a.m. - 4:30 p.m.**

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**Office Phone/24-Hour Service  
(850) 231-5114**

**Visit Us Online  
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**Please call our 24-hour service number to report after-hours utilities emergencies.**