



the REGIONAL quarterly

FALL
2022

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Hurricane Ian Assistance

In conjunction with the Florida Rural Water Association, five Regional Utilities employees volunteered to help restore water and wastewater utilities in South Florida after Hurricane Ian. The crews were able to provide assessments, coordination and repairs to some of the heaviest hit areas including the City of Fort Myers, Sanibel Island and Pine Island. These dedicated employees were more than ready to provide assistance to other water and wastewater utilities and spent a week in less desirable conditions to get the job done. We truly appreciate these dedicated employees, along with the dedicated crews that stayed at home taking up the extra workload needed to keep our facilities working! Regional Utilities is proud to have some of the hardest working and dedicated staff members who continue to provide our area, and other areas as needed, with the best possible water and wastewater services.



Pictured Left to Right: Rodney Bailey, Lucas Arban, Jake Fannin, Dawson Baker, and Ryan Eldridge.

BILL PAYMENT OPTIONS



866-301-9030

REQUIRES CONVENIENCE FEE OF \$3.45



regionalutilities.net

Toll-Free Access is available to check your balance and pay your bill by MasterCard/Visa/Discover. Our toll free number is 866-301-9030. There is a convenience fee of \$3.45 for credit card payments. We also accept payments via website, ACH or check.

Have you registered for WaterScope?



Customers are loving our new Waterscope program! Have you enrolled?! Waterscope is our newest customer support option that provides water customers information such as meter readings, programmable water budget parameters and daily alerts for high reads.

How to register:

1. Visit www.waterscope.us and click on "Register"
2. Enter your Meter Number in the "VN ID" field
3. Enter your Account Number in the "Account ID" field
4. Click on "Apply"

Call 811

Know what's below. Call before you dig.



Accomplishments:

Congratulations to Kristen Carroll for becoming a Notary Public and to Jake Fannin, Clayton Jones, Noel O'Conner and Byron Williamson for getting the Class 3 Water Distribution license.

Did you know that 12% of our employees have worked at Regional Utilities for 20+ years and an additional 24% have worked for 10+ years? We appreciate that the foundation of our success is built on the commitment and dedication of our employees.

Tips to avoid the FOG - Fats, Oils & Grease:

Whether you're preparing for a meal or cleaning the dishes, be mindful of what goes down your drain. Fats, oils and grease (FOG) can solidify creating FOG buildup which can create blockage in your pipes that lead to backups. You can help prevent this from happening in your home by:

1. Never pouring grease down the sink drain.
2. Scraping grease and food scraps into a can or the trash for disposal.
3. Placing baskets/strainers in sink drains to catch food scraps and other solids and emptying them into the trash.



Let's all work together to keep FOG out of our sewer system!

Anniversary Milestones:

Regional Utilities is a great place to work! Please share in celebrating the employees' anniversaries at the five-year milestones. Many thanks go out to them for their effort and commitment throughout the years.

- Zach Pennewell | 5 Years of Service
- Byron Williamson | 5 Years of Service
- Rodney Bailey | 25 Years of Service

Holiday Schedule

Regional Utilities will be closed on the following days:

December 23
Christmas Holiday

December 26
Christmas Holiday

January 2
New Year's Holiday

Our office is located at 4432 U.S. Highway 98 East, Santa Rosa Beach, FL 32459. We are open Monday through Friday from 8 a.m. to 4:30 p.m. Our telephone number is (850) 231-5114. This number is also our 24-hour service number where after-hours utility emergencies should be reported. Our website address is www.regionalutilities.net.

4432 U.S. Highway 98 East
Santa Rosa Beach, FL 32459

Monday - Friday
8 a.m. - 4:30 p.m.

Regional Utilities



operated by
Florida Community Services Corp of Walton County

Office Phone/24-Hour Service
(850) 231-5114

Visit Us Online
www.regionalutilities.net

Please call our 24-hour service number to report after-hours utility emergencies.