



REGIONAL UTILITIES

Operated by FLORIDA COMMUNITY SERVICES CORP
OF WALTON COUNTY

the REGIONAL quarterly



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AWARD WINNER AT 2026 FOCUS ON CHANGE SEMINAR

For the fourth consecutive year, Regional Utilities has been honored with the Water Plant Operations Excellence Award by the Florida Department of Environmental Protection, recognizing outstanding treatment plant operation, maintenance and compliance in 2025.

The program celebrates Florida's drinking water and domestic wastewater facilities that demonstrate excellence in operation, maintenance, innovative treatment, waste reduction, pollution prevention, recycling or other special achievements.

We proudly congratulate our dedicated staff on this accomplishment and extend our sincere appreciation for their continued commitment to excellence and service to the utility.



Jason Reddick; Regional Utilities Water Plant Manager, Kevin Hulion; Regional Utilities Assistant Water Plant Manager; Ryan Douglass, Regional Utilities Engineering Manager

BILL PAYMENT OPTIONS



833-540-3646



regionalutilities.net

Toll-Free Access is available to check your balance and pay your bill by MasterCard/Visa/Discover.

Our toll free number is 833-540-3646.

Credit Cards: 3.70% Convenience Fee (minimum fee \$2.50) and E-checks - \$1.95 Convenience Fee.

We also accept payments via website, ACH or check.



RECENTLY ASKED QUESTIONS

Convenience fees apply only to payment methods that charge them, such as credit card payments and checks initiated online (e-checks) through your bank. These fees are not Regional Utilities' fees — they are charged by the processing agency and are absorbed by the customer choosing to use these methods.

CONVENIENCE FEE DETAILS:

Credit Cards: 3.70% Convenience Fee (minimum fee \$2.50)

E-checks: \$1.95 Convenience Fee

Fee-free payment options are still available, including cash, check or automatic bank draft through Regional Utilities. Applications for Automatic Bank Drafting can be downloaded from www.regionalutilities.net.

REGISTER FOR WATERSCOPE

Have you registered for WaterScope? This free customer support tool allows water customers to conveniently access important information, including meter readings, customizable water budget settings and daily alerts for unusually high usage.

To get started, visit our website at www.regionalutilities.net to register and log in to your WaterScope account. You will need your meter number and account number to complete the registration process.

If you have any questions or need assistance setting up your account, please contact our office at 850-231-5114.

ANNIVERSARY MILESTONES

We would like to recognize our long-serving employees and celebrate their dedication at each of the five-year milestones. Our thanks go out to them for their contributions and commitment throughout the years.

◆ Dave Marell	<i>25 Years of Service</i>
◆ Willie Martin	<i>25 Years of Service</i>
◆ James Jones	<i>20 Years of Service</i>
◆ Randy Taylor	<i>20 Years of Service</i>
◆ Dylan Laird	<i>10 Years of Service</i>
◆ Jeff Mikesell	<i>10 Years of Service</i>
◆ Aaron Callahan	<i>5 Years of Service</i>

The foundation of Regional Utilities' success is built on the commitment and dedication of our employees. We are proud that:

- 22% of our employees have worked for Regional Utilities for 20 or more years
- 39% of our employees worked for 10 or more years

Regional Utilities is a great place to work and to have a career in the water & wastewater industry! If you are interested in working for us please go to www.regionalutilities.net/career-opportunities

ACCOMPLISHMENTS

Congratulations to Billy Bowen, Aaron Callahan, and Gary Lamb for earning the Wastewater B license.

UPCOMING HOLIDAYS

May 25 – Memorial Day	Sept 7 – Labor Day
July 3 – Independence Day	Nov 11 – Veterans Day

Our office is located at 4432 U.S. Highway 98 East, Santa Rosa Beach, FL 32459. We are open Monday through Friday from 8 a.m. to 4:30 p.m. Our telephone number is (850) 231-5114. This number is also our 24-hour service number where after-hours utility emergencies should be reported.

Our website address is www.regionalutilities.net.

4432 U.S. Highway 98 East
Santa Rosa Beach, FL 32459
Monday - Friday
8 a.m. - 4:30 p.m.



Office Phone/24-Hour Service
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