



REGIONAL UTILITIES

Operated by | FLORIDA COMMUNITY SERVICES CORP
OF WALTON COUNTY

the REGIONAL quarterly

SUMMER
2026

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REGIONAL UTILITIES AWARDED STATEWIDE RECOGNITION

For the second consecutive year, Regional Utilities has been recognized as Florida's Best Medium Wastewater System at the annual Florida Rural Water Association Conference. This prestigious award highlights the outstanding performance in regulatory compliance, operations, maintenance, and safety throughout the wastewater system. We congratulate the staff on their continued commitment to providing excellent service. We appreciate the dedication and positive impact made by our staff.

The conference also featured a variety of hands-on competitions that showcased the skills of water and wastewater professionals from across the state. Regional Utilities employees delivered impressive performances, with Dawson Baker earning first place in the Curb Stop Installation Competition by recording the fastest installation time. Julian Oalde also placed third in the Water Meter Assembly Competition, demonstrating exceptional speed and precision.

These achievements are a testament to the hard work, expertise, and dedication of our employees. We are proud of the accomplishments and remain committed to providing our customers with the highest quality water and wastewater services.



*John Bostic; Florida Rural Water Association Board Member,
Rodney Bailey; Regional Utilities Operations Manager, Ryan
Douglass; Regional Utilities Engineering Manager*



*Julian Oalde and Dawson Baker; Regional Utilities
Maintenance Technicians*

BILL PAYMENT OPTIONS

 **833-540-3646**

 **regionalutilities.net**

Toll-Free Access is available to check your balance and pay your bill by MasterCard/Visa/Discover.

Our toll free number is 833-540-3646.

Credit Cards: 3.70% Convenience Fee (minimum fee \$2.50) and E-checks - \$1.95 Convenience Fee.

We also accept payments via website, ACH or check.



REGISTER FOR WATERSCOPE

Have you registered for WaterScope? This free customer support tool allows water customers to conveniently access important information, including meter readings, customizable water budget settings and daily alerts for unusually high usage.

To get started, visit our website at www.regionalutilities.net to register and log in to your WaterScope account. You will need your meter number and account number to complete the registration process.

If you have any questions or need assistance setting up your account, please contact our office at 850-231-5114.

WATER SAVING TIPS

- When you are washing your hands, don't let the water run while you lather.
- Turn off the water when you brush your teeth and save 4 gallons of water a minute.
- Turn off the water while you shave and save more than 100 gallons of water a week.
- When doing laundry, match the water level to the size of the load.
- Make sure your toilet flapper does not stick open after flushing.
- Don't use running water to thaw food.
- While staying in a hotel or even at home, consider reusing your towels.

UPCOMING HOLIDAYS

Sept 7 – Labor Day **Nov 26-27** – Thanksgiving
Nov 11 – Veterans Day **Dec 24-25** – Christmas

EMPLOYEE RECOGNITION

We would like to recognize our long-serving employees and celebrate their dedication at each of the five-year milestones. Our thanks go out to them for their contributions and commitment throughout the years.

◆ Billy Jones	<i>25 Years of Service</i>
◆ Jason Reddick	<i>20 Years of Service</i>
◆ Brian Simpler	<i>15 Years of Service</i>
◆ Noel O'Connor	<i>15 Years of Service</i>
◆ Dylan Anderson	<i>5 Years of Service</i>
◆ Jack Hamilton	<i>5 Years of Service</i>
◆ Dawson Baker	<i>5 Years of Service</i>
◆ Christina Raffield	<i>5 Years of Service</i>

The foundation of Regional Utilities' success is built on the commitment and dedication of our employees. We are proud that:

- 22% of our employees have worked for Regional Utilities for 20 or more years
- 38% of our employees worked for 10 or more years

Regional Utilities is a great place to work and to have a career in the water & wastewater industry! If you are interested in working for us please go to www.regionalutilities.net/career-opportunities

ACCOMPLISHMENTS

Congratulations to Chase Perryman for completing the 2-year FRWA Apprentice Program.

Our office is located at 4432 U.S. Highway 98 East, Santa Rosa Beach, FL 32459. We are open Monday through Friday from 8 a.m. to 4:30 p.m. Our telephone number is (850) 231-5114. This number is also our 24-hour service number where after-hours utility emergencies should be reported.
Our website address is www.regionalutilities.net.

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