REGIONAL UTILITIES
Operated by | FLORIDA COMMUNITY SERVICES CORP OF WALTON COUNTY

the REGIONAL quarterly

FALL
2026

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REGIONAL UTILITIES RECOGNIZES TEAMWORK AND COMMUNITY SUPPORT FOLLOWING HURRICANE ISAIAS

We are proud to say that we witnessed the very best in people during the days following Hurricane Isaias. The staff at Regional Utilities demonstrated outstanding dedication, teamwork, and commitment to serving our community when it mattered most.

Regional Utilities is fortunate to have some of the best people working behind the scenes to keep our water and wastewater systems operating, even under the most challenging circumstances.

While we never lost water service, our wastewater operations faced significant challenges due to power outages that lasted up to four days in some areas. Despite these difficulties, our employees worked around the clock to meet the demands of the system and protect the health and well-being of our community.

Our employees provided 24-hour coverage, answered calls, dispatched crews, and responded in person to sites requiring attention. They stepped up, worked together, and did whatever was necessary to keep our systems functioning during an incredibly difficult time. **(Continued on back page)...**



TOHO Water Authority Emergency Response Team

BILL PAYMENT OPTIONS 833-540-3646 regionalutilities.net

Toll-Free Access is available to check your balance and pay your bill by MasterCard/Visa/Discover.
Our toll free number is 833-540-3646.
Credit Cards: 3.70% Convenience Fee (minimum fee $2.50) and E-checks - $1.95 Convenience Fee.
We also accept payments via website, ACH or check.

We are so proud of the dedicated men and women who make up the Regional Utilities team. Their hard work, professionalism, and commitment to our community deserve our deepest appreciation and respect.

A HEARTFELT THANK YOU TO OUR PARTNERS AND COMMUNITY

The outstanding response following Hurricane Isaias was made possible not only by our dedicated employees but also by the generous support of organizations, industry partners, and members of our community. We would like to recognize and sincerely thank those who stepped forward to help Regional Utilities during our time of need.

FLAWARN: Thank you for answering our call for assistance and coordinating support by sending TOHO Water Authority our way. Your efforts helped ensure that we received the assistance we needed when it mattered most.

TOHO Water Authority: We are incredibly grateful for the 11 employees and equipment sent to assist with our storm recovery efforts. Their time, hard work, and willingness to help our utility during such a challenging period made a tremendous difference. We were fortunate to have their support! **(See the team pictured on front page)**

AAG Electric Motors & Pumps, Bay County Utilities, and Florida Rural Water Association: We thank these organizations for lending equipment that greatly assisted our recovery efforts. The generosity and support helped us meet the challenges we faced and get our operations back on track.

UPCOMING HOLIDAYS

Dec 24-25- Christmas
January 1 – New Year's
January 18 – MLK Jr. Day
February 15 – Presidents' Day

Community Members Who Fed Our Crews: A special thank-you goes to Braidon Brown, Seth Chason, and Ethan McCormick for taking the time to cook dinner for our crews after some very long days and nights. Providing a warm meal and showing your support meant so much to our employees, who were working tirelessly to serve our community.

Morrow Water Technologies, Goforth Williamson, Inc., and Vermeer: Thank you for generously providing hot meals for our crews. Your kindness and thoughtfulness helped lift spirits and reminded our employees that their hard work was appreciated.

STRONGER TOGETHER

When a storm puts a community to the test, the true meaning of teamwork and service shines through. Hurricane Isaias showed us what can be accomplished when dedicated employees, supportive partners, and caring community members come together for a common purpose.

To everyone who answered the call, lent a helping hand, provided equipment, or made sure our crew was fed and cared for, THANK YOU!

Regional Utilities is proud to serve this community and grateful to be surrounded by so many people and organizations who share that commitment. Your support made a difference, and we will not forget it.

WATER SAVING TIPS

- Repair Dripping Faucets and Leaky Toilets. Dripping Faucets can waste about 2,000 gallons of water each year. Leaky toilets can waste as much as 200 gallons each day.

Our office is located at 4432 U.S. Highway 98 East, Santa Rosa Beach, FL 32459. We are open Monday through Friday from 8 a.m. to 4:30 p.m. Our telephone number is (850) 231-5114. This number is also our 24-hour service number where after-hours utility emergencies should be reported. Our website address is www.regionalutilities.net.

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